**04:31**  
Chris Thomas  
Login when we do the chat, when. Just underneath the chat, we should have a selection box to select instead of typing the example screen.

**05:58**  
Charles Decook  
It.

**06:26**  
Chris Thomas  
What's this?

**06:28**  
Charles Decook  
Hey, man. How are you.

**06:31**  
Chris Thomas  
Feeling?

**06:32**  
Chris Thomas  
Going and going.

**06:35**  
Charles Decook  
What's that?

**06:35**  
Chris Thomas  
Hopefully, Hopefully I'm getting closer to what you're hoping for. So can you hear me?

**06:48**  
Charles Decook  
Okay, hold one second. Let's see. Can you hear me?

**07:05**  
Chris Thomas  
Yeah.

**07:05**  
Chris Thomas  
Can you hear me? You can't hear me?

**07:09**  
Chris Thomas  
It might be me. One second. Might have been me. No.

**07:36**  
Charles Decook  
How about now? Can you hear me now? Yes.

**07:39**  
Chris Thomas  
Can you hear me?

**07:41**  
Charles Decook  
Got it. Perfect.

**07:43**  
Chris Thomas  
There we go.

**07:46**  
Chris Thomas  
Are you at the airport ready to go?

**07:49**  
Charles Decook  
I have, yeah.

**07:54**  
Chris Thomas  
There we go. Well, look, so full caveat. I rebuilt and rethought about everything since wind breaks. Well, the reason why is like, I can tell you weren't like, super excited about it. And then it's just.

**08:15**  
Chris Thomas  
Yeah.

**08:16**  
Chris Thomas  
So you'll see some things like phases, and it's only because, like, it's in the documentation that from, like our exercise list. But so before I show, I'll explain. So we have to build from the top down. If you're releasing this on the 25th, we needed a place where we can guide people through building floors, building templates, building chat flows, and then also allowing them to be able to do it as well. Does that make sense? All right, so we pull this up here. So what I'm going to show you first is the super admin. I'm going to share my screen here. Now, this is only going to be for tjb. It won't be. Clients won't see this. Right.

**09:32**  
Chris Thomas  
All right, so this is like our super admin dashboard of how many practices, how many total patients they have monthly revenue if we decide to do. Because I thought were talking about charging them how many recovery plans. And then we're. We're able to see recent practices and all that. So inside of practices, this is all the practices that we have. And then inside of this, we're able to have staff. We're adding staff here. We can see their patients. Because the reason why we're doing this is training our data off of this patient stuff. But we're going to mask the actual patient's name and all of that stuff. And then under settings, we just, you know, have general settings or whatever. So. So we go under exercises. So we have this whole exercise library. And when we add an exercise, ignore the space stuff.

**10:45**  
Chris Thomas  
I'll show you why here in a second. They're like, you know, walking. We can, you know, range of motion, we can select what type it is, what position they should be doing, or whatever. So it's like, yeah, sorry, standing. And this should be, you know, phase one. And then total me and the difficulty, general duration, 10 minutes, all this kind of stuff. And then here, here's the cool thing is we can take a video link like this one right here. And you know, that's a. So you're having to fill out the stuff, but it's required just because you're, you know, we're building an exercise library.

**12:00**  
Charles Decook  
All right?

**12:01**  
Chris Thomas  
And then obviously it's not going to say it because we're not connected, but blah, blah, here we go.

**12:09**  
Chris Thomas  
Great.

**12:10**  
Chris Thomas  
So inside of here we can view, we can preview the exercise, we can see where we've assigned it. I'll skip analytics for now. So then we have videos, which. These are the doctor videos, like surgeon videos inside of it. So we go to add video, we select the type, you know, educational, instructional, patient story, onboarding videos, exercise video. Like, we can start building out the video library here as well. And then inside of forms, this is where it gets pretty fun, right? So there's going to be setup. There's always going to be setup of every practice is going to have this. But, you know, so now what we're doing is we're creating a conversational form. So this could be, you know, med background.

**13:09**  
Charles Decook  
Right.

**13:11**  
Chris Thomas  
Does this make any sense so far? So here's the create conversational form. So we have med background and then we have a category, Patient intake, daily check in progress, assessment, pain assessment, consent form, discharge. So we're able to put these in these categories. So then we can place them where they need to be instead of just having a big, giant pile of stuff. So I call this patient intake.

**13:46**  
Charles Decook  
What's the advantage of having the category?

**13:50**  
Chris Thomas  
Well, because then we can label it as like a Google Drive, if that makes sense. So if you have a bunch of documents, you want to be able to see where they're at and see how they're labeled. That way we can quickly, like say, hey, we already have daily checking, you know, templates or forms for you. We can just modify them if that makes sense. Okay, so this would be pre surgery, and this will be total knee. And this is where we're adding fields, the name, and then you select the input type, you know, what is your name? And we're, you know, so you just start adding fields, right? And you can add a welcome. You can. So this is building the chat. So this is building the chat that they would see, you know, fill out this form, whatever. Great, thanks.

**14:57**  
Chris Thomas  
You know, whatever we can trigger.

**15:00**  
Charles Decook  
So, so this gives a flexibility of creating what you wanted, which was, hey, we need to tell them what they're doing next. Yes, we're sending them a form or we have the option of not sending them anything in the chat message. Right?

**15:21**  
Chris Thomas  
Yeah.

**15:21**  
Chris Thomas  
And so this allows you to assign them to patients as well. So if you wanted them, if they missed the forum or they, you know, whatever, you can go in here and build this thing out. And this is what it would look like. This is just a rough, this is just a rough demo. So check this out. So we have the agent on the right. And so I've done like a daily check in demo. So this is what it would look like. Hey, let's start your daily check in plan. This takes a couple minutes.

**15:51**  
Charles Decook  
Chris, help me understand the screen. So this is a super admin screen. We're looking at conversational forms. All the forms we've created are under form templates.

**16:01**  
Chris Thomas  
That's right.

**16:01**  
Charles Decook  
Is that correct?

**16:02**  
Chris Thomas  
That's right.

**16:03**  
Charles Decook  
So in the bottom left there it says form templates and you got a daily pain check in, you got a pre surgery intake. You got all that there.

**16:11**  
Chris Thomas  
What this allows us to do is demo the forms before we give it to the patient.

**16:17**  
Charles Decook  
Got it. So you're demoing on the right hand side.

**16:20**  
Chris Thomas  
Exactly. So but that we don't have to do it every single time. But basically, if they want to look at, you know, if it's the right thing to do or, you know, whatever, make sure it looks good.

**16:31**  
Charles Decook  
Okay.

**16:32**  
Chris Thomas  
Exactly, exactly.

**16:33**  
Chris Thomas  
So like the pre, the world just go through this, you know, on a scale of 1 to 10, you know, what's your worst pain? It's 2. It's going to go through it. So where's the pain at? You know, in the knee, all of that stuff. So it essentially allows us to build an AI chat interface, but we're in control of the AI recoveries when it comes to this stuff.

**17:04**  
Charles Decook  
Help me understand that more. I don't quite get that.

**17:07**  
Chris Thomas  
Okay, so.

**17:12**  
Charles Decook  
Essentially we're in control. Does that mean we can. How are we in control? Because we're sending him questions.

**17:21**  
Chris Thomas  
Yes, yes, rather than the AI doing it. So let me briefly show you real quick. So we have the inputs that we control, we send it through a chat and then patient fills it out.

**17:49**  
Charles Decook  
Yep. So that way, what's the advantage we have of sending it through a shaft?

**17:59**  
Chris Thomas  
Well, it's totally up to You.

**18:02**  
Charles Decook  
I love it. I think it's the right thing. I love the interface. I think it's awesome. I'm not familiar with anyone doing this.

**18:11**  
Chris Thomas  
Correct. Because so here's where the idea came from. So let's, I'll be honest. So the idea came from this is a node based flow and.

**18:29**  
Charles Decook  
I'll.

**18:30**  
Chris Thomas  
Just open this up really quick. This is going to be like, right here is going to be like the way people work and it's all going to be. So let me show you something kind of like it's a little easier to understand.

**18:57**  
Charles Decook  
All right.

**18:58**  
Chris Thomas  
So this is my playground that I built. And so like here we go right here.

**19:04**  
Charles Decook  
Thank you.

**19:06**  
Chris Thomas  
So this is what's happening on the background. So you have to start and then it's like, hey, what do you need? And then inside of this we're going to test what it's doing. We control everything, we control everything in the chat because if we allow AI to like just take over, then we might run into some security issues. This way we go back over here so it makes more sense. So this way we have more control in building what we have.

**19:43**  
Charles Decook  
Right.

**19:44**  
Chris Thomas  
So currently, are you smoking? Whatever you can upload a file, but basically I'll just take this out so it makes more sense. So we have more control over here in testing. Does this make sense? So it's a note. It's a node based cat with AI but we're controlling the AI and it's just, it's better. I think it's better control now, I guess. Here's the.

**20:22**  
Chris Thomas  
I think.

**20:24**  
Chris Thomas  
The real question is like what you just asked. Nobody's doing this is that the right way to do these forms and all of that stuff. So it's like on the 25th, what do you want to present? Do you want to present like, hey, this is the future.

**20:45**  
Charles Decook  
This is, this is perfect, man. I love, I love everything about it. Now the question is, are we training the AI when we send these forms and they fill them out?

**20:54**  
Chris Thomas  
Yes, yes.

**20:57**  
Charles Decook  
So by putting them in the chat, we're training it well.

**21:00**  
Chris Thomas  
We can train the AI on all of our application. Let me show you.

**21:07**  
Chris Thomas  
This is.

**21:10**  
Chris Thomas  
The chat flows is kind of the same idea. I' still working through the back end. Let me show you the patient side. This is again, not fully baked.

**21:26**  
Charles Decook  
Come on.

**21:31**  
Chris Thomas  
Give me one second. So the reason. Let me show you the patient side really quick. That makes sense. So essentially we could do it like this where I know you said, hey, we just want to throw them into it. I'll take this out, but basically I want to show how this works. So daily check in, Good morning. You know, and then you're able to do.

**22:18**  
Chris Thomas  
Right.

**22:22**  
Chris Thomas  
That makes sense. So if we do it inside of here, it's much easier to like work through it if that makes sense, like for a patient versus like just seeing a normal form. But I'm going back and forth of like how would I want to fill this stuff now on a daily basis? So I don't know if that's making sense or not.

**22:48**  
Charles Decook  
Can you go back to the patient?

**22:50**  
Chris Thomas  
Yep.

**22:53**  
Chris Thomas  
So this is the.

**22:55**  
Chris Thomas  
Come on.

**22:58**  
Charles Decook  
Okay, perfect. Okay, so on the left hand side you do have a bar, a sidebar, you have a palm screen. We are currently in the chat.

**23:12**  
Chris Thomas  
Yes, that's right.

**23:14**  
Charles Decook  
You can pull up exercises separately. You can pull up progress.

**23:19**  
Chris Thomas  
Yeah.

**23:20**  
Charles Decook  
Okay.

**23:22**  
Chris Thomas  
So that's your progress if you want.

**23:24**  
Chris Thomas  
To see it.

**23:27**  
Chris Thomas  
Your exercises.

**23:30**  
Charles Decook  
I just think your home screen or home screen is the chat, is it not? Right.

**23:35**  
Chris Thomas  
Yeah, the AI is adding up home thing. It's one thing I've realized is like, it's adding these kinds of things.

**23:45**  
Charles Decook  
Let's, let's think through it. So let's get rid of that home. We can call it what we can call it. Yeah, I would just get rid of the chat thing.

**23:55**  
Chris Thomas  
Right, right.

**23:56**  
Chris Thomas  
I agree. Yeah, no, I agree with it. Again, this is not fully.

**24:00**  
Charles Decook  
I'm okay, I'm okay with leaving all exercises in progress.

**24:05**  
Chris Thomas  
Yeah, again, this is not fully baked. This is just me going like, okay, we need to create a top down approach and start to think through like how do we feed this through the practice if that makes sense.

**24:20**  
Charles Decook  
Help me understand this. Quick actions for today. Yeah, so how did that show up? Does that show up every time that they log in? That's correct.

**24:30**  
Chris Thomas  
Because they're going to have daily. They're gonna have a daily check in. They're gonna have exercises, they gotta report their pain and they can view their progress and so that.

**24:40**  
Charles Decook  
I just, I have no idea what daily check in means.

**24:44**  
Chris Thomas  
So daily check in.

**24:47**  
Charles Decook  
Daily check in is whatever form or questions we ask them.

**24:52**  
Chris Thomas  
Well, yeah, that's correct. But the daily check in is. Well, this is just all based on like the Google Docs of all the stuff that y' all provided. So I don't know what it's called. Like, I don't daily check in as what it's called.

**25:09**  
Charles Decook  
Basically it's so, so again, I. I can't. I just can't kill it. You won't let me kill it, but you gotta. You gotta kill that. You gotta kill that. Quick actions for today.

**25:22**  
Chris Thomas  
Yeah.

**25:24**  
Charles Decook  
Yeah.

**25:25**  
Chris Thomas  
All right, well, this is like.

**25:28**  
Charles Decook  
This is like the fourth try time I've tried to kill it.

**25:31**  
Chris Thomas  
Yeah, I. I keep killing it and I'm trying to show. So it won't be this in the live thing. I guess that's what I'm trying to say. So for a. For a demo sake, showing somebody through it, because what's going to happen like this. Let me see if this makes sense. I need to understand the flow of the patient on a daily basis.

**26:03**  
Charles Decook  
The patient's gonna log in and they're gonna see something in the chat. They're gonna. They're gonna have questions to be asked. And then once they're done with the questions, then they're going to see exercises.

**26:21**  
Chris Thomas  
And then after they see exercises, what.

**26:23**  
Charles Decook  
Do they do then it's a blank screen with a chat.

**26:29**  
Chris Thomas  
And so all they do. So after they're done with it.

**26:33**  
Charles Decook  
Okay, see, the daily check in. The daily check in is nothing more than the forms we're sending them. That's the daily checking.

**26:46**  
Chris Thomas  
And when you say forms, you're talking.

**26:48**  
Charles Decook  
About the form she just showed me, which was I want to paint anyone today.

**26:55**  
Chris Thomas  
Yeah. Okay. Yeah, well, that.

**27:01**  
Chris Thomas  
This will be gone. Hold on, let me upload.

**27:08**  
Charles Decook  
I don't believe you.

**27:10**  
Chris Thomas  
I promise it's not me putting it there, but I'm trying to like.

**27:20**  
Chris Thomas  
Here.

**27:20**  
Chris Thomas  
Let's see if I ever make it. Remove this.

**28:03**  
Charles Decook  
It.

**28:51**  
Chris Thomas  
So, all right, so that's going to be done.

**28:53**  
Charles Decook  
So this is in the actual form. Can you go back to the. This. Is this the most up to date one here?

**29:01**  
Chris Thomas  
No, no, it's not. It's about. It's about to update. So let me.

**29:08**  
Charles Decook  
Okay, so this is the most up to date. Let me go back to.

**29:14**  
Chris Thomas  
One more time.

**29:15**  
Charles Decook  
You go back to the patient screen. Perfect.

**29:17**  
Chris Thomas  
Okay.

**29:18**  
Charles Decook  
All right, so when I look at.

**29:19**  
Chris Thomas  
This.

**29:24**  
Charles Decook  
We have Recovery Assistant, day 25 of your recovery journey.

**29:31**  
Chris Thomas  
Yes.

**29:32**  
Charles Decook  
And then I still see something on the left hand says day 177, recovery.

**29:37**  
Chris Thomas  
Yeah.

**29:38**  
Chris Thomas  
Just to clarify, so the. All. All of this right now is not fully based or like I was reluctant to show. I guess basically what I'm. What I'm happy with right now is the Go back.

**29:54**  
Charles Decook  
Go back.

**29:55**  
Chris Thomas  
Yeah.

**29:57**  
Charles Decook  
Okay, perfect. So joint chat, recovery assist, and all this stuff is. I'm fine with keeping the bar of your journey, recovery. And it says the Day on it. Top left there. That's fine. Yeah, it's got a completion bar. Perfect. I would get rid of the Recovery Assistant Date. 25 Year Recovery Journal.

**30:23**  
Chris Thomas  
Okay.

**30:27**  
Chris Thomas  
To really just get rid of this header.

**30:31**  
Charles Decook  
I get rid of the header?

**30:33**  
Chris Thomas  
Yeah.

**30:35**  
Charles Decook  
So let's get rid of the header. Do you need me to give you time to do that or.

**30:41**  
Chris Thomas  
Yeah, so me really quick.

**30:48**  
Charles Decook  
All right, all right.

**31:21**  
Chris Thomas  
Let me just tell it to remove.

**31:32**  
Charles Decook  
Sa.

**31:59**  
Chris Thomas  
It.

**32:30**  
Chris Thomas  
Sorry, my computer is going there.

**32:47**  
Chris Thomas  
Okay.

**32:51**  
Chris Thomas  
Do its thing.

**32:55**  
Charles Decook  
All right, so should we change the title? How do we get the joint chat?

**33:06**  
Chris Thomas  
No, I. I put it there, so I took it out.

**33:12**  
Charles Decook  
I just thought. I think. I think you've created such a good product. I think very much cheapens it when they call it a chat.

**33:23**  
Chris Thomas  
I have no idea what. What are we calling the things. I just kind of threw that up there.

**33:28**  
Charles Decook  
Let's just say joint assist or something like that for now until. Just get rid of that.

**33:37**  
Chris Thomas  
Got it.

**33:38**  
Charles Decook  
The other thing, the other thing is I'd like to make this chat screen much wider. Just a small part of the overall screen.

**33:49**  
Chris Thomas  
Well, so this will be the typical screen size right there or we're just on a big screen right now. So this will be the size that it is. So what I'll do, I think we should just get rid of. Because I don't think the patient or anybody else is going to see.

**34:31**  
Charles Decook  
What do you think about that bar at the bottom being so low on the bottom?

**34:39**  
Chris Thomas  
Yeah, I was gonna ask that question to you like because the. So when you're doing like on a full.

**34:49**  
Charles Decook  
On a full desktop, this looks way super narrow as you're showing it to me right now. Are you trying to show it to me on a mobile? Is that what you're showing when you kind of narrow it down?

**35:00**  
Chris Thomas  
Start it. This is, this is the standard desktop. I just had to expand it. I have a mess. Yeah, this is what they're gonna see.

**35:11**  
Charles Decook  
Okay. Oh, just like that?

**35:14**  
Chris Thomas  
Yeah, yeah.

**35:17**  
Charles Decook  
I just think that down at the bottom is way too low. I think it needs to be more prominent.

**35:24**  
Chris Thomas  
Okay.

**35:25**  
Chris Thomas  
Yeah, I need to figure out.

**35:30**  
Charles Decook  
Chat QPT or whatever it's like. Let see where it is.

**35:34**  
Chris Thomas  
Yeah.

**35:35**  
Chris Thomas  
So this is.

**35:40**  
Chris Thomas  
Claude.

**35:43**  
Chris Thomas  
The quad is, you know, hello. And then it moves to the bottom like that.

**35:49**  
Charles Decook  
Yeah, exactly.

**35:51**  
Chris Thomas  
Also, also if you notice, it's the same.

**35:55**  
Charles Decook  
As ours. Same what width?

**35:59**  
Chris Thomas  
The same.

**36:01**  
Charles Decook  
Yeah, good call. Yeah, thanks.

**36:04**  
Chris Thomas  
I'm.

**36:04**  
Chris Thomas  
I'm following as much as possible these like different chat box things, but can.

**36:10**  
Charles Decook  
You go back to that one more time? Real Quick.

**36:13**  
Chris Thomas  
Yeah.

**36:15**  
Charles Decook  
It looks different.

**36:16**  
Chris Thomas  
Which one?

**36:18**  
Charles Decook  
See how the box looks different?

**36:21**  
Chris Thomas  
This box?

**36:22**  
Charles Decook  
Yeah.

**36:24**  
Chris Thomas  
Well, sorry. So once. Because remember, we are. We're starting the conversation first. We're starting the conversation first versus us asking a question.

**36:37**  
Charles Decook  
Yep, yep, got it.

**36:40**  
Chris Thomas  
So that's the. That's the push and pull, right? It's like, I don't know. Because we could start the question.

**36:51**  
Chris Thomas  
You.

**36:51**  
Chris Thomas  
Know, that Friday feeling or whatever could be, are you ready to start your recovery? Or whatever.

**37:01**  
Chris Thomas  
I don't know.

**37:02**  
Chris Thomas  
It's just I'm going back and forth with like, how does this feel for a patient?

**37:08**  
Charles Decook  
I kind of like that. Because then you're. You're prompting them to actually get engaged in the process. You know what I mean?

**37:15**  
Chris Thomas  
Yeah.

**37:16**  
Chris Thomas  
I mean, because people are going to be used to. And quite honestly, people are going to be used to this.

**37:21**  
Charles Decook  
Yeah.

**37:22**  
Chris Thomas  
Interface.

**37:23**  
Charles Decook  
Yeah.

**37:25**  
Chris Thomas  
Like what I was trying to. So this one I really love because I kind of didn't want the sidebar like this because then you could do it down here at the bottom, these like, quick action type things. But I don't think people are used to this just yet. You know what I mean?

**37:48**  
Charles Decook  
Actually, what do you think? Because we don't really have a lot of tabs. We just have exercises progress. That's all we have.

**37:58**  
Chris Thomas  
I know.

**37:59**  
Chris Thomas  
And that's why this is just so. Charlie. This is like the crazy thing. Like, this is why, like, it looks like I'm super tired is like I'm truly trying to figure out what was like, if we're the patient and we're trying to do like the next generation of like a daily recovery assistant, what should we show them so it's not confusing to an old person, young person, like, you know, my nine year old could figure.

**38:31**  
Chris Thomas  
You know what I mean?

**38:34**  
Chris Thomas  
That's where it's like, I'm just trying to.

**38:36**  
Charles Decook  
We're gonna have to have them answer some questions every day.

**38:40**  
Chris Thomas  
Yeah.

**38:41**  
Charles Decook  
So. So I think how we've done it is appropriate. I. I would love to get rid of the sidebar and just putting exercises Quick, exercise and progress as little bars underneath the. Underneath the main shot bar.

**38:58**  
Chris Thomas  
Yeah. I mean, you okay with that? Yeah, yeah.

**39:03**  
Chris Thomas  
This was the design type that I had before. So we look at.

**39:10**  
Chris Thomas  
It's fun.

**39:10**  
Chris Thomas  
I mean, look, this is. I will tell you this. I love this more than working with a developer that's going to complain the whole entire time of like, this is the thought process idea and stuff like that. But remember, this is like your first time into the application. This is the old one.

**39:30**  
Chris Thomas  
Right.

**39:30**  
Chris Thomas  
So the welcome video, all of that stuff, it's like.

**39:36**  
Chris Thomas  
Yeah, I don't know.

**39:38**  
Chris Thomas  
That's where I'm struggling is like, I like this interface, but is it the right one?

**39:44**  
Chris Thomas  
I don't know.

**39:45**  
Chris Thomas  
So, because it's a new. It's a new thing, we're creating something that's a new.

**39:52**  
Charles Decook  
What I don't like about the one. Go back one real quick. Yes.

**40:03**  
Chris Thomas  
This is the very old one.

**40:05**  
Charles Decook  
The one you just showed me, though, basically, is prompting me to push one of those. Yeah.

**40:11**  
Chris Thomas  
Yeah.

**40:12**  
Charles Decook  
I don't like that. Does that make sense? I mean, I like. I like how in Claude, it just is, like, prompt. Say you could do that.

**40:24**  
Chris Thomas  
Yeah, it's like.

**40:25**  
Charles Decook  
Like, yeah. This way, this thing is prominent. Like you're interacting with our AI assistants. You're like, that's it. Like, this is your companion.

**40:40**  
Chris Thomas  
Yeah.

**40:40**  
Chris Thomas  
So this is why. Okay, I'm not fighting for it.

**40:45**  
Chris Thomas  
I'm not.

**40:46**  
Chris Thomas  
But this is why I put this here is. It's kind of the same thing.

**40:52**  
Chris Thomas  
It's just bigger, that's all.

**40:54**  
Chris Thomas  
Like, these quick actions are the same thing that Claude has under here. Does that make sense?

**41:01**  
Charles Decook  
The problem is we need them to do things before they do those things. Yes. Polls and questions and things like that at the end. And you just get to this screen where all you see is a chat box. I'm fine with having a Prometheus. Two tabs underneath there that say exercises in progress.

**41:26**  
Chris Thomas  
So does that make sense? I think so.

**41:31**  
Charles Decook  
Let me see if this.

**41:41**  
Chris Thomas  
I've been updating behind the scenes. So.

**41:47**  
Charles Decook  
When are you taking off?

**41:49**  
Chris Thomas  
Me?

**41:50**  
Charles Decook  
I'm.

**41:53**  
Chris Thomas  
Two weeks from Sunday, so I got plenty of time to, like.

**41:58**  
Chris Thomas  
I'm.

**41:58**  
Chris Thomas  
My goal is to have this whole thing complete. I just want to make sure we get the patient side right, because this is what the. The surgeon and staff. These. This stuff right here. So this is. You got your dashboard. We can get rid of that. You got your patients, and then you have your appointments. Appointments. Because Tom asked again. PAL is going to be integrated. So it's like.

**42:30**  
Charles Decook  
Before we go that. Can we go back to. We gotta make some final determinations on how this. How we're gonna do it on the patient screen, right?

**42:41**  
Chris Thomas  
Yeah.

**42:41**  
Charles Decook  
Were you getting us there or not?

**42:43**  
Chris Thomas  
Yeah, I was. All right. Okay.

**42:49**  
Chris Thomas  
So this is the updated thing. All right, so this is where it is right here, right?

**42:59**  
Charles Decook  
Yeah. That looks, God, awfully terrible.

**43:04**  
Chris Thomas  
I know.

**43:05**  
Chris Thomas  
So it's like, how do we. This is. This is the struggle. It's like.

**43:17**  
Charles Decook  
Can you put the hyper message bar, ask a question Bar up like a third of the way up and then just have that prompt screen. Hi, John, welcome back. Right above it.

**43:31**  
Chris Thomas  
Yeah, I mean, I guess.

**43:34**  
Chris Thomas  
Yeah.

**43:34**  
Chris Thomas  
I'm curious if we just.

**43:39**  
Charles Decook  
You know what I mean, Chris? I mean, let's make the. Just put it right in the middle of the screen. Both of those boxes.

**43:47**  
Chris Thomas  
And not.

**43:48**  
Chris Thomas  
And not have the. So, like, when. Yeah, so this is where it's like the struggle because, like, we've had to.

**43:59**  
Charles Decook  
Oh, okay, I see.

**44:01**  
Chris Thomas  
Yeah.

**44:03**  
Chris Thomas  
So this is what I'm, like, this is what kept me up last night is. This is ugly. Like, I agree with that. Because we haven't said anything. It's like, hello, you know, then it starts to fill in. What would you like to.

**44:20**  
Chris Thomas  
Because we haven't.

**44:21**  
Chris Thomas  
We haven't prompted to do anything. So we say magic. Like this.

**44:27**  
Charles Decook  
How about this? I mean. Well, we're always going to be sending them something every day and it's going to take up a big part of the screen, right?

**44:35**  
Chris Thomas  
Yeah. Yeah.

**44:36**  
Chris Thomas  
So that's weird.

**44:39**  
Charles Decook  
So it's not like we're going to just send them. How can I assist you today? Like, we're never going to send that small little text prompt. We're going to send a big form of questions just like you're showing there.

**44:53**  
Chris Thomas  
Yes.

**44:53**  
Chris Thomas  
Yeah.

**44:54**  
Chris Thomas  
But also this will show up if they completed all of the stuff. And so maybe that's okay. Maybe that's the. Maybe that's the thing. So, like, once they're done for the day, it goes back to the.

**45:13**  
Charles Decook  
Yes, yes, exactly. Exactly.

**45:17**  
Chris Thomas  
All right, perfect.

**45:22**  
Charles Decook  
So where do we leave the sidebar thing? Where we are right now. Sidebar thing. Looks very old school.

**45:33**  
Chris Thomas  
Yeah.

**45:34**  
Charles Decook  
I mean, that's very old school for sure.

**45:38**  
Chris Thomas  
Yeah.

**45:38**  
Chris Thomas  
Well, this is. To be, to be fair, were doing this based. You and I were working on this with the keynote, trying to get through it.

**45:47**  
Charles Decook  
Yeah.

**45:49**  
Chris Thomas  
And so it's like, I think. Here, let me.

**45:52**  
Charles Decook  
I just think. I think it. I think it takes away from our main thing. Right.

**45:59**  
Chris Thomas  
Yeah.

**45:59**  
Charles Decook  
Because we're gonna be different. We're gonna be a chat. Educational platform that we don't want to go back to. We don't want to go back to old school. So if you're okay, you're. If you're okay, that screen right there, what you've got right there, all we need below is progress and exercises.

**46:19**  
Chris Thomas  
Yeah.

**46:22**  
Charles Decook  
Don't give me any other tabs. Just put progress. Just, just like that. And don't put a, like a dot that you like, it's making you feel like you have to do it.

**46:33**  
Chris Thomas  
Got it.

**46:34**  
Charles Decook  
Does that make sense?

**46:35**  
Chris Thomas  
Oh, oh, so you mean, like, so not a primary. Not a primary button, but, like. Like.

**46:45**  
Chris Thomas  
Yeah, okay.

**46:47**  
Charles Decook  
See, like, right now, I see this as. Okay, I can hit videos. I can hit images if I want to, but it's not saying this is what you need to do next.

**46:56**  
Chris Thomas  
Yeah, yeah.

**46:59**  
Chris Thomas  
So this would be this view right here is when they're done for the day, it goes to this.

**47:04**  
Chris Thomas  
Yeah.

**47:05**  
Charles Decook  
Love it. Love it. So I think this is exactly the way we need to do it. And there's no sideboard, you see, there's no sidebar. None of that crap. It's just so much more clean.

**47:19**  
Chris Thomas  
I agree.

**47:23**  
Chris Thomas  
Yeah. I think. Yeah.

**47:25**  
Chris Thomas  
I think if.

**47:28**  
Chris Thomas  
Yeah.

**47:30**  
Charles Decook  
What else? And it's gonna look good at the beginning, the first thing, because we're gonna hit them with stuff, with a video or exercise or a form.

**47:41**  
Chris Thomas  
Yeah.

**47:41**  
Charles Decook  
So it's not gonna look ugly.

**47:43**  
Chris Thomas  
That's right. Yeah.

**47:48**  
Chris Thomas  
Yeah.

**47:48**  
Chris Thomas  
And obviously, this is what I was struggling with of, like, what happens when they're done, but now that makes complete. Complete sense.

**47:59**  
Chris Thomas  
Yeah.

**48:01**  
Chris Thomas  
See? All right, I'm. I'm glad we. On the patient side. That's good. And then.

**48:08**  
Charles Decook  
So do you need to prompt it to do anything so we don't lose our train of thought here and be cap.

**48:13**  
Chris Thomas  
Oh, no, I got it. Gemini. My other thing.

**48:20**  
Charles Decook  
So our conclusion on the design change on the patient screen is we're getting rid of the left sidebar completely.

**48:27**  
Chris Thomas  
Yeah, go ahead. Keep it up.

**48:32**  
Charles Decook  
So when the patient logs in, they're going to be hit with just the chat box screen. And the first thing we send them, whether that's a form or an exercise or a video, they're going to continue to engage with that until all those things we've given them are done. And then they'll see very much like Manus, where it's what can I do for you? Bar. And then underneath, there's only going to be two tabs. There's going to be a progress tab, and there's going to be an exercise tab.

**49:05**  
Chris Thomas  
Right.

**49:06**  
Chris Thomas  
That's right.

**49:33**  
Charles Decook  
Design it really quickly. Good afternoon. There.

**50:32**  
Chris Thomas  
So century.

**50:36**  
Chris Thomas  
Would be like that.

**50:37**  
Chris Thomas  
And then we'll take. We said exercises in progress, exercises around these corners, and then really get ready. Do we want the microphone thing or no?

**52:22**  
Charles Decook  
Yeah, yeah, for sure. What do you think about. We can say the. Hello. What can I do for it?

**52:38**  
Chris Thomas  
Yeah, well, yeah, I think.

**52:42**  
Chris Thomas  
I think so.

**52:43**  
Chris Thomas  
I think.

**52:43**  
Chris Thomas  
I think it's the right. I think it's the right Move where, like, when it's done, we do it like this.

**52:50**  
Chris Thomas  
And then. Yeah, realistically.

**53:01**  
Chris Thomas  
Give one second.

**53:05**  
Chris Thomas  
Yeah.

**53:21**  
Chris Thomas  
Yes, I think that's right. And then realistically.

**53:32**  
Chris Thomas  
Yeah, I think.

**53:35**  
Chris Thomas  
I think that's it. Right.

**53:38**  
Charles Decook  
That'S it.

**53:43**  
Chris Thomas  
Okay, I'll work on. So basically, just give me until.

**53:50**  
Charles Decook  
Like. Yeah, Okay.

**53:53**  
Chris Thomas  
I have two minutes before I gotta.

**53:55**  
Chris Thomas  
Go with the fam.

**53:58**  
Chris Thomas  
So let's take a look at.

**54:01**  
Chris Thomas  
Oh, go ahead.

**54:03**  
Charles Decook  
Can we look at the form generation?

**54:06**  
Chris Thomas  
Yeah.

**54:15**  
Charles Decook  
Maybe not.

**54:18**  
Chris Thomas  
Well, it's just luckily, this is why I have two going at the same time, because I've learned. All right, so here's the form creation right here. So creating a form.

**54:33**  
Charles Decook  
Hold one second. Can you go back?

**54:35**  
Chris Thomas  
Yeah, yeah.

**54:38**  
Charles Decook  
Form video response challenge. You'll have to explain now. Okay, so I didn't have some chat was a different point, but. Okay, so we heard something. I got it.

**54:54**  
Chris Thomas  
Yeah, this was one and the same. This was just me trying to implement. Yeah, sorry.

**55:02**  
Charles Decook  
So I don't see how you create.

**55:05**  
Chris Thomas  
A form here, right here in this big boom button.

**55:11**  
Charles Decook  
Like, I literally don't see a big blue color. There it goes. Yeah. Wow. That's not exactly obvious up there, but. Okay, perfect. Okay. Big blue button. Give it a name, give it a category, give it a description. Now, Chris, help me through this recovery phases, which, you know, I love.

**55:33**  
Chris Thomas  
Yeah, good.

**55:35**  
Charles Decook  
I think we're limiting ourselves by calling it phases as opposed to certain days.

**55:43**  
Chris Thomas  
So I have days here, too. So we know. So the. The question is, like, how does like.

**55:54**  
Charles Decook  
Like, I'm gonna want to send them a form one time maybe.

**55:59**  
Chris Thomas  
Yeah.

**56:00**  
Charles Decook  
And on this, I can't. Like, if I click on phase one, does that mean we send them that same form on days zero through seven?

**56:11**  
Chris Thomas  
Do you what I'm saying?

**56:12**  
Chris Thomas  
No. Yeah, yeah.

**56:13**  
Chris Thomas  
I just see what you say.

**56:16**  
Charles Decook  
So. So that's. That's why when. When I. When I sent that slide deck, I put on there. Duration, when it starts, when it stops.

**56:27**  
Chris Thomas  
Yeah.

**56:28**  
Charles Decook  
So I think that's better than doing this in the phases thing. You know, we may want to just send a form one time. Right?

**56:37**  
Chris Thomas  
Yeah.

**56:37**  
Charles Decook  
Send it once on day six. Right. Or send it every day starting on day six and ending on day 30. You see, we need that kind of flexibility that we don't have here.

**56:51**  
Chris Thomas  
Yeah.

**56:53**  
Chris Thomas  
So it's almost like. It's almost like we need two things. A timeline builder, which is the template that every patient gets right. Every practice, they have their standard timeline. Then we need a free form. I'm sending you this stuff.

**57:16**  
Charles Decook  
I don't think it has Anything to do with the former, I think it's all about the latter. I would get rid of their coverages and I would ask for start date, stop date, and how often you want to send it. Frequency.

**57:41**  
Chris Thomas  
Yeah. Yeah. Okay.

**57:43**  
Charles Decook  
Birthday free stop date.

**57:48**  
Chris Thomas  
Are you. Well, let me make sure they were saying the same. When I think form, I'm thinking forms and all that stuff that. When you're thinking form.

**58:00**  
Charles Decook  
We should have. We should have the same format forms, videos, or exercises. It should be the same exact thing.

**58:08**  
Chris Thomas  
Okay. Okay.

**58:10**  
Charles Decook  
Does that make sense?

**58:12**  
Chris Thomas  
It does, yeah.

**58:13**  
Chris Thomas  
I'm just having to change my mindset.

**58:18**  
Charles Decook  
On it.

**58:22**  
Chris Thomas  
Because the way I thought about it was like a timeline builder, but it's really not a timeline builder. It's just like we're just building a bunch of different. We're building the same thing.

**58:34**  
Charles Decook  
We just need to know when to send it.

**58:38**  
Chris Thomas  
Yeah, okay, let me.

**58:43**  
Chris Thomas  
I'll work, I'll work on that.

**58:47**  
Charles Decook  
Do you want us to talk. You want to talk through it so we can just send it to him now or. No.

**58:53**  
Chris Thomas  
Well, so I gotta.

**58:55**  
Charles Decook  
I think everything else about this is fine. I like this. The ability to have a welcome employ completion that's at the end of it.

**59:04**  
Chris Thomas  
Perfect. Yeah.

**59:07**  
Charles Decook  
Now here's what I don't get. Okay, so this is where you start throwing in questions, correct?

**59:14**  
Chris Thomas  
Yes. Yeah, that's right.

**59:17**  
Chris Thomas  
So this is like a field. So you're building like I don't understand.

**59:22**  
Charles Decook  
The field name versus add a new field.

**59:29**  
Chris Thomas  
Right?

**59:29**  
Chris Thomas  
So, so that's the first question and then this is the second question. So like email was your email. So this is where you're building out the form.

**59:43**  
Charles Decook  
So let me ask you. When it said add new field, don't understand the difference between field and question label.

**59:53**  
Chris Thomas  
Oh, you're so you're filling out, you're building the.

**59:59**  
Charles Decook  
That I understand that. I understand. So did you say what is your email to create that? If we're asking them what is the email? Where did you put that on the question label or did they put on the field.

**01:00:11**  
Chris Thomas  
Yeah, question label.

**01:00:13**  
Charles Decook  
What did you put for field name?

**01:00:16**  
Chris Thomas  
Just put email. So we know. So like for, you know, we can dob, right?

**01:00:24**  
Charles Decook  
I don't think we, I don't think we need a field name.

**01:00:28**  
Chris Thomas  
Well, this is for the database, so. But we can get rid of it and just use question label as a database field.

**01:00:41**  
Charles Decook  
So you're, you're saying the database, you know, help us if we have that.

**01:00:46**  
Chris Thomas  
Yeah, yeah.

**01:00:49**  
Chris Thomas  
Because like we could ask It A. You know, what is your date of birth.

**01:00:57**  
Chris Thomas  
In a.

**01:01:00**  
Chris Thomas  
Right.

**01:01:00**  
Charles Decook  
So that way we can have consistency is across many different practices. Because everybody's going to be asking for the date of birth and we just pull up date of birth. Like, how would we add that?

**01:01:16**  
Chris Thomas  
Yeah. So we. Well, I guess that's what we need to work through is like, what is the field name? And should we have two different ones? So field name. I'm thinking through it as like in the database. This is the field name and that's like what. We know what it is, but the patient. The patient doesn't know what DoD is or whatever.

**01:01:42**  
Charles Decook  
I don't know.

**01:01:43**  
Chris Thomas  
That's what I was trying to see through.

**01:01:44**  
Charles Decook  
I think that's fair. What is. What does type mean?

**01:01:48**  
Chris Thomas  
So it could be a text, a number, a date, signal choice, multiple choice. We'll add video inside of here.

**01:01:55**  
Charles Decook  
I love it. That's awesome. Great.

**01:01:59**  
Chris Thomas  
Yeah.

**01:01:59**  
Charles Decook  
So I like everything about everything there. So you're creating those up and then how do you save. How do you save that on.

**01:02:08**  
Chris Thomas  
So you just go down here.

**01:02:12**  
Charles Decook  
And this is not mandatory. That's correct.

**01:02:16**  
Chris Thomas  
No, this down here. The chat message. No.

**01:02:19**  
Charles Decook  
Yeah. Okay.

**01:02:26**  
Chris Thomas  
And then we'll go down here. Then you just create the form and it's going to pop right here.

**01:02:35**  
Charles Decook  
Great.

**01:02:35**  
Chris Thomas  
So. So be in the. In the list.

**01:02:39**  
Charles Decook  
That's awesome. That's great, Chris. I love that, man. That's definitely advantage. But we just got to change the start, stop, and frequency.

**01:02:52**  
Chris Thomas  
Yeah, I'll do that.

**01:02:53**  
Chris Thomas  
I have it recording right now.

**01:02:55**  
Charles Decook  
And obviously the start and ending are not actual dates. They are in relation to that patience journey.

**01:03:03**  
Chris Thomas  
Yeah.

**01:03:04**  
Charles Decook  
So start A could be minus infinity or minus three days and day could be positive three days or so. That's the fields I wanted to choose between from minus infinity to infinity.

**01:03:19**  
Chris Thomas  
Okay. All right, perfect.

**01:03:23**  
Chris Thomas  
I'll. When do you get back?

**01:03:29**  
Charles Decook  
For 10 days, I think, still.

**01:03:31**  
Chris Thomas  
Okay.

**01:03:33**  
Charles Decook  
When are you back?

**01:03:35**  
Chris Thomas  
I'm not leaving until the 25th or. Excuse me, the 28th of this month.

**01:03:41**  
Charles Decook  
Oh, really? Oh, good. So let's see. When do you want to kind of review this again?

**01:03:47**  
Chris Thomas  
Give me a couple of days to, like, really get this to where. So proud to show you before because, like, honestly, this is what I busted out all day yesterday and last night. So. Like this.

**01:04:02**  
Chris Thomas  
Yeah, Yeah.

**01:04:05**  
Chris Thomas  
I mean, look, I mean, the fact that this is able to be done in like 12 hours versus 12 weeks.

**01:04:12**  
Charles Decook  
Is insane, but super admin screen is. Is a little bit cluttered with a lot of stuff on it. So.

**01:04:19**  
Chris Thomas  
Yeah.

**01:04:22**  
Charles Decook  
In my mind and correct me If I'm wrong, I mean, there should be forms, there should be videos, exercises, but I don't think we need a lot else.

**01:04:33**  
Chris Thomas  
Yeah, I'll.

**01:04:35**  
Chris Thomas  
I'll Anyway, clean it up.

**01:04:38**  
Chris Thomas  
Yeah.

**01:04:39**  
Chris Thomas  
Well, have fun. And Wednesday is what? Wednesday morning.

**01:04:48**  
Charles Decook  
I can do Wednesday morning. Yeah.

**01:04:50**  
Chris Thomas  
Okay.

**01:04:50**  
Chris Thomas  
All right, I'll.

**01:04:52**  
Charles Decook  
You want to wait till Wednesday to do it or.

**01:04:56**  
Chris Thomas  
Well, I just need to.

**01:04:58**  
Charles Decook  
You can't do Monday, right? Well, Monday.

**01:05:02**  
Chris Thomas  
So Monday I'm meeting with Sean and his roadmaps team, so I'm trying to get prepped for. Are you meeting and person or just a zoom. So I'm showing his team Join Ops so they understand what's going on, basically.

**01:05:18**  
Charles Decook  
What time? What time was that?

**01:05:22**  
Chris Thomas  
11, probably on that one. This is the one where they're trying. It's up to you. This is where the. The whole coding piece, like, they're trying to decide if they indoctrinate me into their group.

**01:05:40**  
Charles Decook  
So this is. This isn't Join Ops. This is. That's.

**01:05:44**  
Chris Thomas  
Join us How? SMS and Join off should work together.

**01:05:48**  
Charles Decook  
Oh, okay.

**01:05:50**  
Chris Thomas  
I mean, they're. I think.

**01:05:51**  
Chris Thomas  
I think Sean is fed up with his team, to be honest.

**01:05:55**  
Charles Decook  
Sounds like.

**01:05:57**  
Chris Thomas  
But, yeah, I'll.

**01:05:58**  
Chris Thomas  
I'll tell you guys, I'm not trying to do anything under the tail. It's just the same stuff.

**01:06:04**  
Charles Decook  
Yes.

**01:06:06**  
Chris Thomas  
Just does. Is John aware? Because I've kind of, like, not said so much.

**01:06:11**  
Charles Decook  
John. John. I. Yeah, you probably shouldn't let John know about the sms.

**01:06:17**  
Chris Thomas  
Okay.

**01:06:18**  
Charles Decook  
All right. He wouldn't take too kindly to that. So let's just keep that one down, though.

**01:06:23**  
Chris Thomas  
Okay. All right, fair enough.

**01:06:27**  
Chris Thomas  
And then is. Was Max planning to come to my office one day?

**01:06:32**  
Charles Decook  
You can. Yeah, I think it'd probably be good.

**01:06:36**  
Chris Thomas  
I might. I might do.

**01:06:38**  
Chris Thomas  
I might see if he wants to do Google me instead. That way I don't have to kick him out.

**01:06:46**  
Chris Thomas  
I'll do that.

**01:06:46**  
Chris Thomas  
Do you want to be a part of that?

**01:06:50**  
Charles Decook  
Yeah. Yeah, for sure.

**01:06:52**  
Chris Thomas  
All right, I'll let him.

**01:06:53**  
Chris Thomas  
I'll.

**01:06:54**  
Chris Thomas  
I'll do. In the group.

**01:06:56**  
Charles Decook  
Let y'. All.

**01:06:56**  
Chris Thomas  
We'll figure it out.

**01:06:58**  
Charles Decook  
All right, now. Thanks, buddy.

**01:07:00**  
Chris Thomas  
Yeah, man. Have fun.

**01:07:01**  
Charles Decook  
See ya. All right.